

SEP 30 2004

Atty Docket No. 020366-043100

PTO FAX NO.: (703) 872-9306

ATTENTION: Examiner Cong Lac T. Huynh

Group Art Unit 2178

OFFICIAL COMMUNICATION
FOR THE PERSONAL ATTENTION OF
EXAMINER Cong Lac T. Huynh

CERTIFICATION OF FACSIMILE TRANSMISSION

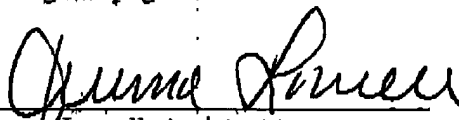
I hereby certify that the following documents in re Application of Russ L. Albert, et al., Application No. 09/001,643, filed December 31, 1997 for INTERNET-BASED DATABASE REPORT WRITER AND CUSTOMER DATA MANAGEMENT SYSTEM are being facsimile transmitted to the Patent and Trademark Office on the date shown below.

Documents Attached

1. Transmittal Form (1 page); and
2. Amendment Under 37 CFR 1.116 Expedited Procedure Examining Group 2178 (6 pages).

Number of pages being transmitted, including this page: 8

Dated: September 30, 2004


Aurora Lowell, Assistant to
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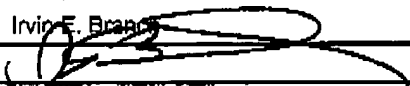
TOWNSEND and TOWNSEND and CREW LLP
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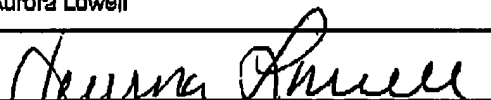
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PTO/SB/21 (04-04)

| | | | |
|---|----------------------|------------------------|---------------|
| TRANSMITTAL FORM (to be used for all correspondence after initial filing) | Application Number | 09/001,643 | |
| | Filing Date | December 31, 1997 | |
| | First Named Inventor | Albert, Russ L. | |
| | Art Unit | 2178 | |
| | Examiner Name | Cong Lac T. Huynh | |
| Total Number of Pages in This Submission | 1 | Attorney Docket Number | 020366-043100 |

| ENCLOSURES (Check all that apply) | | |
|---|---|--|
| <input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input checked="" type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53 | <input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) | <input type="checkbox"/> After Allowance Communication to Technology Center (TC) <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below): |
| Remarks | | The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430. |

| SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT | |
|--|---|
| Firm or Individual name | Townsend and Townsend and Crew LLP Irvin F. Brann |
| Signature |  |
| Date | September 30, 2004 |

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PATENT
Attorney Docket No.: 020366-043100

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By: Andrea Lowell
Andrea Lowell

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Russ L. Albert, et al.

Application No.: 09/001,643

Filed: December 31, 1997

For: INTERNET-BASED DATABASE
REPORT WRITER AND CUSTOMER
DATA MANAGEMENT SYSTEM

Customer No.: 20350

Confirmation No. 6919

Examiner: Cong Lac T. Huynh

Technology Center/Art Unit: 2178

AMENDMENT UNDER 37 CFR 1.116
EXPEDITED PROCEDURE EXAMINING
GROUP 2178

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action mailed July 30, 2004 on the above-
referenced application, please enter the following amendments and remarks:

A Listing of Claims begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.